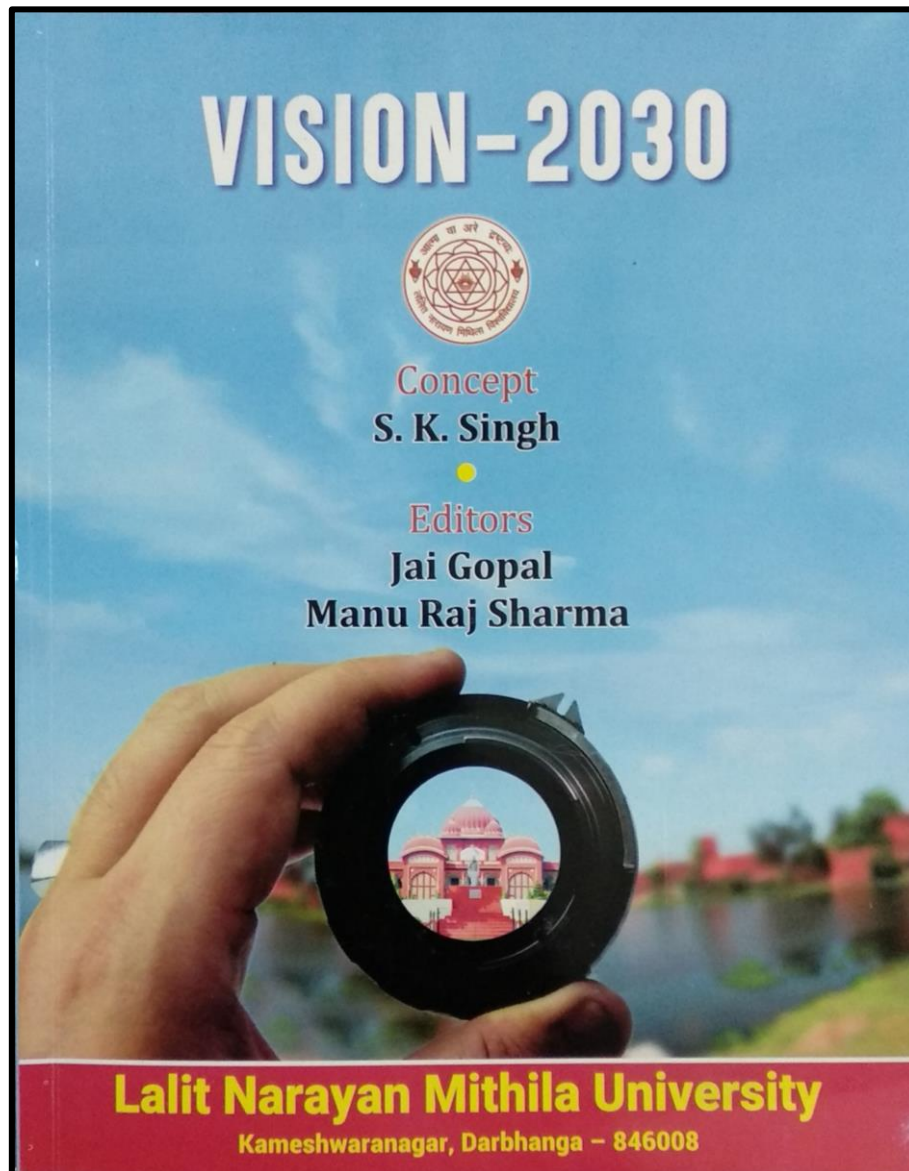


BEST PRACTICES

(2019-20)

Preparation of University Vision Document



IQAC, LNMU initiated to prepare short-term, mid-term and long-term vision targets for improving teaching and research. Against this backdrop, University documents period wise future endeavors. The process of formulation of new strategic plans provides an opportunity to assess past success and failures and determine future goals considering challenge ahead. Development goals enlisted in the vision of the University will lead to formation of a

scholarly community serving the nation by advancing, sharing, and applying knowledge and by facilitating the development of thoughtful, creative, adaptable, and contributing citizens. This will help university to realize its full potential so that it can achieve excellence in teaching, learning and research.

To plan the future teaching and research activities of the University a series of meetings were held with all faculty members. A template is circulated to initiate this activity which includes various components of achievements of the various departments till date and the year-wise future plans. This template is provided to all departments for consideration and giving inputs for various components in consultation with their present and old colleagues, and any other stakeholder as per their requirement. The plan prepared is reviewed faculty-wise in meetings, to be attended by teachers and chaired/co-chaired by the Hon'ble Vice-Chancellor/Pro-Vice Chancellor.

This cooperation and sincere efforts of the stake holders, university administration, state government, teachers, alumni, public representatives, students and the guardians, has made concerted efforts to make Lalit Narayan Mithila University, Darbhanga an ideal University of the state and a favourite destination of bright students of the state as well as from other states and neighbouring countries. Various departments planned and collaborated with other leading governmental and non-government institutions for knowledge and technology sharing. University Department of Chemistry collaborated with IIT (Delhi), IIT (Mumbai), BHU (Varanasi). University Department of Geography and Sociology collaborated with Prabhat Das foundation for invited talks on various social issues. Because of COVID outbreak, many proposed collaborations with institutes of repute couldn't be realized. A committee of Deans, Head of Departments supervised by Pro-Vice Chancellor, has been appointed to accomplish this academic endeavour. This academic feat was accomplished with no serious conflict or major difficulties encountered. The vision document has been widely promoted among university departments and colleges for a wider reach of university missions and goals.

Contact Details

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BEST PRACTICES

(2019-20)

Quick and Swift Disposal of Grievances

Context:

To promote accountability, transparency and good governance in the institution in the larger interest of students' welfare

Objectives:

- Providing justice to the aggrieved person/ parties.
- Timely disposal of grievances through RTI.

About the practice:

Students' academic pursuits required timely disposal of their grievances. Various instrumentalities have been adopted to dispose of the grievances and one among them formidably used is the RTI in the context of L. N. Mithila University. As a result, it has led to ample time for the students to concentrate on their study and research. Online and offline RTI applications have been received by the office of the Public Information Officer (PIO), Right to Information.

A total of 497 cases were received out of which 473 cases were disposed off successfully and 24 cases are pending. 135 cases went for First Appeal and all these cases were disposed off.

Resources:

The Institution has a well equipped office of RTI with all the relevant study material including Bare Acts, manual etc. The Institution has appointed a very efficient PIO who discharges his duties as per the required rules and regulations. He is supported by four supporting staff to discharge the duties of the PIO office. In case any obstacle is faced by the office of RTI the same is disposed considering all the reservation clauses of confidentiality and Integrity of the Institution. The RTI office has constituted a team of experts for the promotional campaign and awareness of RTI and its benefits.

Obstacles if any, and strategies adopted to overcome them:

Presently, the office of the PIO is being handled by a Professor of the university. Academic work and output is being affected in RTI work. Therefore, there should be a special officer appointed for PIO office of the university.

For an efficient management and quick disposal of RTI applications, office of PIO requires full-computerization, database management and trained and skilled staff.

Impact of Practice:

More than 95% case disposal successfully within the scheduled time frame.

University has received many accolades for this best practice including RTI Awareness Award awarded by RTI Institute of India, New Delhi.

Other institutions and organizations have utilized the expertise of our PIO for RTI training programmes formally and informally viz., Bhoodan Yagya Committee, Govt. of Bihar, Patna

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